

TRAMLINK BYELAWS

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TRAMLINK BYELAWS

PREAMBLE

TRAMLINK BYELAWS – WHY THEY HELP US TO HELP YOU

These Byelaws are made to ensure ease of travel and safety for passengers on the Tramlink System and to ensure the safety and protection of the Operator's staff, property and equipment. The Byelaws need to be observed by everyone.

Conduct and Behaviour

Some practices can be generally unpleasant or can be dangerous to yourself and others. To make travelling more comfortable and safer, unacceptable behaviour is banned on the Tramlink System and some activities have limits imposed on them so that the majority of passengers on the Tramlink System can travel in comfort.

Equipment and Safety

Safety is paramount to the running of the Tramlink System. The Byelaws are very clear on matters of safety – and this protects equipment and property, as well as users and staff.

Control of Premises

There are areas across the Tramlink System that have to be restricted access, for example, pedestrian only areas, where using other forms of transport (e.g. bicycles) may cause a danger. Also, access is not allowed on any non-public parts of the system e.g. where the Tramlink System runs adjacent to railway lines. In addition, there are various rules relating to the access for and the carriage of animals on the Tramlink System.

Travel and Fares

When travelling you need to know when and where you need a ticket and where you can go once you have it. In addition to these Byelaws, there are further details of, and requirements in relation to, ticket validity and fares in the Conditions of Travel. A full copy of the Tramlink Conditions of Travel can be obtained from the Tramlink Information Centre at Suffolk House, George Street, Croydon.

The Byelaws are there to help everyone to travel easily and safely. This can only be achieved if all users take time to consider their actions and observe the Byelaws.

TRAMLINK BYELAWS

These Byelaws are made under Section 46 of the Croydon Tramlink Act 1994 by Tramtrack Croydon Limited by virtue of the Croydon Tramlink (Transfer of Functions) Order 1996 and confirmed by the Secretary of State for the Environment, Transport and the Regions for regulating the use and working of, and conduct and travel upon the Croydon Tramlink, and on the Operator's premises or other facilities provided in connection with the Tramlink System and the conduct of all persons while on those premises.

INTERPRETATION AND DEFINITIONS

1. (a) In these Byelaws the following expressions have the following meanings: -

- (i) "authorised person" means: -
- (ii) a person acting pursuant to statutory authority;
- (iii) a person acting in the course of his duties, who is an employee or agent of the Operator;
- (iv) any constable, acting in the execution of his duties upon or in connection with the Tramlink System;
- (v) any other person designated by the Operator as an authorised person;

"authorised railways" has the same meaning as in Section 2 of the Croydon Tramlink Act 1994;

"compulsory ticket area" means: -

- (i) any tram; or
- (ii) any station compulsory ticket area;
- (iii) where a tramstop has an island platform between two lines of the authorised railways, that part of the tramstop lying between so much of each of the platform edges facing those lines as is marked in white and is approximately 310 millimetres higher than the surface of the nearer rail providing support and guidance for the tram; and
- (iv) at any tramstop with a platform which is not an island platform, that part of the tramstop lying between, on one side, so much of the platform edge facing a line of the authorised railways as is marked in white and is approximately 310 millimetres higher than the surface of

the nearer rail providing support and guidance for a tram and, on the opposite side, for a distance equal to and directly opposite that platform edge, the fence or, where there is no fence along the full length of that side, a line extended from the fence and running approximately parallel to the platform edge

in each case on which a notice is displayed which states that the tram or area indicated in the notice is a compulsory ticket area;

“Conditions of Travel” means the Conditions of Travel in relation to the carriage of persons on tram services as issued and amended from time to time by the Operator;

“Elmer’s End Station CTA” means platforms 1 and 2 at Elmer’s End Station;

“intoxicating liquor” has the meaning ascribed to it in the Licensing Act 1964 (as amended or replaced from time to time);

“notice” means a notice given by or on behalf of the Operator;

“open container” means an open can or an open bottle or other receptacle containing intoxicating liquor;

“Operator” means Tramtrack Croydon Limited or such other person as shall be appointed to operate the Tramlink System;

“standard scale” has the same meaning as in section 37 of the Criminal Justice Act 1982 and any replacement, modification or amendment made thereto;

“station” means Elmer’s End Station or Wimbledon Station;

“station compulsory ticket area” means Elmer’s End Station CTA or Wimbledon Station CTA;

“ticket” includes:

- (i) a ticket (including one issued by another transport operator or authorised agent) authorising the person for whom it is issued to make the journey covered by the fare paid on a tram service (whether or not it also authorise that person to make a journey on a transport service provided by another operator);
- (ii) any permit authorising the person for whom it is issued to travel on a tram service (whether or not it also authorises that person to make a journey on a transport service provided by another operator);

- (iii) an authority to travel on a tram service subject to a condition that payment of the correct fare for the person using that service is made during or at the end of that journey or otherwise as provided by the terms applicable to its use;
- (iv) any type of free pass, privilege ticket. Or any warrant, identity card, voucher or other similar authority accepted by the Operator as authority to travel on a tram service, or in exchange for or on production of which a ticket for travel may be issued; and
- (v) any identity card required by the Operator to be held or produced for use with other travel documents;

“tram” means any rail vehicle, locomotive or other vehicle fitted with flanged wheels and adapted to travel upon the authorised railways (whether in operational use or not);

“Tramlink Control Booth” means the Tramlink control booth at East Croydon;

“Tramlink Depot” means the Tramlink Depot at Coomber Way, Croydon;

“Tramlink Information Centre” means the Tramlink Information Centre/Shop at Suffolk House, George Street, Croydon;

“Tramlink Infrastructure” means all apparatus and equipment provided for or in connection with the operation of the Tramlink System including (without prejudice to the generality) the authorised railways;

“Tramlink Property” means any tram, tramstop, the Tramlink Depot, the Tramlink Information Centre and the Tramlink Control Booth;

“Tramlink System” means Tramlink Property and Tramlink Infrastructure;

“tram service” means a tram service provided for the carriage of persons on the authorised railways by tram and includes a service for the carriage of passengers by road where a service by tram has been temporarily interrupted or suspended;

“tramsop” means any platform from time to time designated by the Operator for the collection, or setting down, of passengers by trams along the route of the authorised railways;

“valid ticket” means a current ticket (including any associated phot/identity card and/or other travel document) lawfully obtained by or on behalf of the person using or attempting to use it and entitling that person to use the particular tram service he is using or attempting to use and where the terms attaching to the ticket require validation of the ticket such ticket shall not be considered to be a valid ticket for the purposes of these Byelaws unless and until the ticket has been properly validated;

“Wimbledon Station CTA” means platforms 9 and 10 at Wimbledon Station and includes the fixed stairway rising from platform level on platforms 9 and 10 to the pedestrian overbridge spanning platforms 4 to 10;

- (b) For the purposes of these Byelaws a person is travelling on a tram service at any time when he is on a tram forming part of that service or is in a compulsory ticket area after alighting from a tram.
- (c) The preamble, table of contents and headings used in these Byelaws are for assistance only and are not to be considered as part of these Byelaws for the purpose of interpretation.
- (d) Unless the context requires to the contrary, words importing the singular shall include the plural and vice versa.
- (e) Unless the context requires to the contrary, words importing one gender shall include the other gender.

CONDUCT AND BEHAVIOUR

2. Queuing

- (1) The Operator or an authorised person may require any person to queue in order to regulate order or safety on or near any tramstop.
- (2) Any person directed by a notice to queue or when asked to queue by an authorised person shall join the rear of the queue and shall obey the reasonable instructions of any authorised person regulating the queue.

3. Potentially dangerous items

- (1) Except with written permission from the Operator or an authorised person, no person shall bring with him or allow to remain on Tramlink Property anything which, in the opinion of an authorised person, may threaten, annoy, soil or damage or become dangerous or harmful to any person or any property. For the avoidance of doubt, the Operator may ban, amongst other things, carriage of the following items: -
 - (i) any inflammable, explosive or corrosive substance;

- (ii) anything which is or may become dangerous
- (2) If any person in charge of an item in breach of Byelaw 3(1) is asked by an authorised person to remove it and fails to do so immediately, then it may be removed by or under the direction of an authorised person.

4. No smoking

No person shall smoke or carry any lighted pipe, cigar, cigarette, match, lighter or other lighted item on any part of the Tramlink Property on or near which there is displayed a notice indicating that smoking is not allowed.

5. Alcohol and drugs

- (1) No Person in a state of intoxication or under the influence of the effects of any unlawful drugs shall enter and remain on Tramlink Property.
- (2) No person shall enter or remain on any part of Tramlink Property whilst in possession of an open container of intoxicating liquor.
- (3) No person shall consume intoxicating liquor on any part of Tramlink Property.
- (4) Where an authorised person reasonably believes that any person is in a state of intoxication or has with him intoxicating liquor contrary to this Byelaw 5, or under the influence of the effects of any unlawful drug then the authorised person may:
 - (a) require him to leave Tramlink Property; and
 - (b) prevent him entering or remaining on Tramlink Property until the authorised person is satisfied that he is no longer in a state of intoxication or no longer has any intoxicating liquor with him in contravention of this Byelaw 5 or is not longer under the effects of unlawful drugs: and
 - (c) may remove any intoxicants or unlawful drugs.

6. Unfit to be on Tramlink Property

No person shall enter or remain on Tramlink Property if, in the reasonable opinion of an unauthorised person, he is in an unfit or improper condition or his clothing may soil or damage any part of Tramlink Property or the clothing of any person.

7. Unacceptable behaviour

- (1) No person on Tramlink Property shall: -

- (a) use any threatening, abusive, obscene or offensive language; or
 - (b) behave in a disorderly, indecent or offensive manner; or
 - (c) spit or drop litter or deposit waste; or
 - (d) soil any part of Tramlink Property; or
 - (e) molest or wilfully interfere with the comfort or convenience of any person on Tramlink Property.
- (2) No person shall: -
- (a) utilise in an improper manner or tamper with or damage or detach any part of the Tramlink System; or
 - (b) write, draw, paint or fix anything on any part of the Tramlink System; or
 - (c) knowingly give any false fire, ambulance, bomb or other emergency alarm, by whatever means calculated or intended to affect or interfere with the operation of any part of the Tramlink System; or
 - (d) climb on any part of a tram or tramstop save for entering or leaving any tram in the manner permitted by these Byelaws.

8. Music, sound, advertising and carrying on a trade

- (1) Except with written permission from the Operator, no person on any tram or tramstop or at the Tramlink Information Centre, shall to the annoyance of any person: -
- (i) sing; or
 - (ii) use any instrument, article or equipment for the production or reproduction of sound.
- (2) Except with the written permission of the Operator no person shall display anything on the Tramlink System, whether for the purpose of advertising or publicity or otherwise, or distribute anything on any tram or tramstop or at the Tramlink Information Centre.
- (3) Except with the written permission of the Operator no person shall on any tram or tramstop or at the Tramlink Information Centre: -
- (a) sell or expose or offer anything for sale; or
 - (b) tout for, or solicit money, reward, custom or employment of any kind; or

- (c) for commercial use take photographs, film or make any audio or video recording provided that this Byelaw 8(3)(c) shall not apply to representatives of the media who are photographing, filming or recording in connection with the reporting of news items.
- (4) When undertaking the activities referred to in Byelaw 8(1), (2) or (3), a person shall hand such written permission over for inspection when asked by an authorised person. A person shall comply with any conditions attached to the written permission.

9. Unauthorised gambling

No person shall gamble on any part of any tram, tramstop or the Tramlink Information Centre except for lawful gambling on premises authorised by the Operator for that purpose.

EQUIPMENT AND SAFETY

10. Tramstops and Stations

- (1) No person shall open a barrier or any other gate at any tramstop except with the permission of an authorised person, save where there is a notice indicating that it may be used by him.
- (2) Where there is a notice by an entrance or exit on any part of any tramstop indicating that it shall be used for entrance or exit only, no person shall enter by the exit or leave by the entrance. No person shall enter or leave by an emergency exit except in an emergency or when directed to do so by an authorised person.
- (3) No person shall move, operate or stop any lift or escalator at any tramstop except: -
 - (i) in an emergency by means of equipment on or near which is a notice indicating that it is intended to be used in an emergency; or
 - (ii) by means of any of the controls intended for the use of passengers.

11. Trams

No person shall: -

- (1) Without reasonable excuse distract the driver on any tram or otherwise obstruct any authorised person in the performance of his duties.
- (2) Enter through any tram door until any person leaving by that door has passed through.

- (3) Enter or remain on any tram except the parts of it intended for the use of that person.
- (4) Open a tram door other than at a tramstop when the tram has come to a halt.
- (5) Enter or leave or attempt to enter or leave a tram: -
 - (a) except by proper use of a tram door;
 - (b) other than at a tramstop when the tram has come to a halt;
 - (c) when the door closing sound is sounding (and for the purposes of this Byelaw 11(5)(c) "sound" shall have the same meaning as that contained in Regulation 4 of The Rail Vehicle Accessibility Regulations 1998 (as amended or replaced from time to time)).

12. General Safety

- (1) No person shall move, operate, deliberately obstruct, stop or in any other way interfere with any part of the Tramlink System except: -
 - (i) in an emergency, any equipment on or near which is a notice indicating that it is intended to be used in an emergency; or
 - (ii) any equipment intended for the use of passengers in that way in normal operating circumstances.
- (2) No person shall intentionally place, throw, drop or trail anything capable of injuring, damaging or endangering any person on, or any part of, the Tramlink System or which otherwise might endanger the safe and efficient working of the Tramlink System.
- (3) No driver of a tram shall cause or permit such tram to exceed the speed indicated on any traffic sign erected by an Operator and applying to that part of the area through which that tram is travelling.
- (4) No unauthorised person shall: -
 - (a) erect any structure or leave any material or other matter or leave or operate any machinery on or in proximity to any part of the Tramlink System; or
 - (b) whether intentionally or recklessly do or permit to be done anything;

Whereby the safety or security or integrity of the Tramlink System or of any person is or may be endangered.

- (5) Without prejudice to any penalty incurred by the contravention of Byelaw 12(4) any structure erected or material or other matter or machinery left on the Tramlink System in such a position as to obstruct or interfere with the safe and efficient operation of the Tramlink System may be removed by or under the direction of any authorised person in such manner as the authorised person believes reasonably necessary or desirable.

13. Safety Instructions

- (1) The Operator may issue to any person reasonable instructions relating to safety on any part of the Tramlink System by means of a notice on or near that part of the Tramlink System and no person shall, without good cause, disobey such notice.
- (2) An authorised person may in an emergency or in other circumstances in which he believes he should act in the interest of safety, issue instructions to any person on any part of the Tramlink System and no person, without good cause, shall disobey such instruction.
- (3) No offence is committed under this Byelaw where a person proves he was acting in accordance with any instructions or notice given under this Byelaw 13.

CONTROL OF PREMISES

14. Unauthorised access and loitering

- (1) No unauthorised person shall enter or remain in any part of the Tramlink System where there is a notice: -
- (i) prohibiting access; or
 - (ii) indicating that it is reserved or provided for a specified category of person only unless they belong to that specified category.
- (2) No person shall loiter on any tram, tramstop or at the Tramlink Information Centre if asked to leave by an authorised person.
- (3) Except with the permission of an authorised person, no person shall enter or remain on any part of any tramstop for the purposes of skateboarding, rollerskating, bicycle riding or other recreational activity.

15. Parking and Vehicles

- (1) No person in charge of any motor vehicle, bicycle or other conveyance shall leave or place it on any part of any tramstop or the authorised railways: -

- (a) in any manner or place where it may cause an obstruction or hindrance to the Operator or any person using the tramstop or the authorised railways; or
- (b) otherwise than in accordance with any instructions of the Operator (or other person on its behalf) or directions from an authorised person; or

provided that this Byelaw 15(1) shall apply only to any part of any tramstop or the authorised railways which is not situated in a street over which the public have a right of passage.

- (2) No person in charge of any motor vehicle, bicycle or other conveyance shall park where charges are made for parking by the Operator (or other person on its behalf) without paying the appropriate charge at the appropriate time in accordance with instructions given by the Operator (or other person on its behalf) at that place.
- (3) Any motor vehicle, bicycle or other conveyance used, left or placed in breach of this Byelaw 15 may be clamped and/or removed by or under the direction of an authorised person. The owner of the motor vehicle, bicycle or other conveyance shall be liable to the Operator for the cost incurred by the Operator (or other person on its behalf) in clamping (including the release of such clamping), removing, storing and disposing of such vehicle, bicycle or other conveyance. This liability is in addition to any penalty incurred for breach of this Byelaw 15.

16. Luggage and other articles

- (1) Any luggage or other article which is brought onto any tram or tramstop shall be controlled and placed in such a way so as to minimise so far as its reasonably practicable any obstruction or unnecessary inconvenience or danger to any person and shall otherwise be carried, placed and controlled in accordance in all respects with the Byelaws, the Conditions of Travel and any directions given by an authorised person. In particular any permission to bring any such item onto any tram or tramstop may at any time be withdrawn by any authorised person where in the authorised person's opinion it is necessary to do so for the prevention of obstruction or in the interests of safety or otherwise to ensure compliance with the terms of these Byelaws.
- (2) Without prejudice to any penalty incurred by contravention of this Byelaw 16, if the person in charge of any item when requested so to do so by an authorised person fails immediately to remove the same from any tram or (as the case may be) any tramstop, that item may be removed therefrom by or under the direction of such authorised person in such manner as such authorised person reasonably believes to be necessary or desirable.

17. Pedestrian-only access

- (1) Any person who enters or is on any part of a tram or tramstop must do so on foot, except: -
 - (i) where there is a notice displayed permitting access to that part of a tram or tramstop to those using specified conveyances; or
 - (ii) where the Operator or an authorised person has given permission,

and in either case he shall obey any instructions given by notice displayed or by an authorised person.

- (2) No person shall be in breach of this Byelaw if he is properly using a baby carriage or wheelchair, except where there is a notice displayed or instruction given by an authorised person to the contrary.

18. Control of animals

- (1) No person shall bring or cause or permit to be brought into or upon or cause or permit to remain on any part of any tram any animal unless authorised by the Conditions of Travel or any authorised person provided that nothing in these Byelaws or the Conditions of Travel shall prohibit the bringing upon or the use upon any tram of any guide dog.
- (2) Except with permission from the Operator or an authorised person, no person shall bring an animal on to any tram or tramstop or into the Tramlink Information Centre, which, in the opinion of an authorised person, may threaten, annoy, soil or damage any person or any part of such property.
- (3) If any person in charge of an animal in breach of Byelaw 18(1) or (2) is asked by an authorised person to remove it and fails immediately to do so then it may be removed by or under the direction of an authorised person.
- (4) No person in charge of an animal shall allow it to foul or damage any part of the tram, tramstop or the Tramlink Information Centre.
- (5) No person in charge of an animal shall cause or permit any animal to occupy any seat on a tram.
- (6) No person in charge of an animal shall leave or place it unattended on any part of any tram, tramstop or the Tramlink Information Centre unless authorised by the Conditions of Travel or by an authorised person.
- (7) Any animal brought on to any tram or tramstop or into the Tramlink Centre or left or placed in breach of this Byelaw 18 may be removed

and/or stored by or under the direction of an authorised person in such manner as such authorised person reasonably believes necessary or desirable. The person in charge of the animal shall be liable to the Operator for the cost incurred by the Operator (or any other authorised person on its behalf in removing and storing it)

- (8) Any person in charge of an animal that has soiled or caused damage to any part of any tram, tramstop or the Tramlink Information Centre shall be liable to the Operator for the cost incurred by the Operator in putting the property soiled or damaged back into its proper condition.
- (9) Any liability to the Operator under Byelaw 18(7) or (8) is in addition to any penalty for any breach of this Byelaw 18.

TRAVEL AND FARES

19. Compulsory ticket areas

- (1) No person shall enter a compulsory ticket area unless he has with him a valid ticket for his entire journey on the Tramlink System.
- (2) A person shall hand over his ticket for inspection when asked to do so by an authorised person.
- (3) No person shall be in breach of this Byelaw 19 if: -
 - (i) at the time when and the tramstop where he started his journey there were no facilities for the issue of the necessary ticket for his journey; or
 - (ii) there was a notice displayed at the at tramstop indicating that it was permissible for passengers beginning a journey at that tramstop to enter a tram without a ticket; or
 - (iii) an authorised person gave him permission to travel or enter a compulsory ticket area without a valid ticket.
- (4) No person at a tramstop or a station compulsory ticket area shall be in breach of this Byelaw 19 unless he came there by alighting from a tram.

20. Starting or ending a journey short

When the fare for a journey is more than the fare for a longer journey, no person shall use a ticket for the longer journey with intent to avoid payment of the fare for the shorter journey.

21. Altering tickets and use of altered tickets

No person shall: -

- (1) alter any ticket in any way; or
- (2) use any ticket which has in any material respect been altered in breach of Byelaw 21(1).

22. Unauthorised buying and selling of tickets

(1) Subject to Byelaw 22(2) no person shall: -

- (a) sell or buy any ticket; or
 - (b) transfer or receive any used or partly used ticket intending that any person shall use it for travelling; or
 - (c) knowingly use or attempt to use any ticket which has been obtained in breach of this Byelaw 22.
- (2) The sale or transfer by, or the purchase or receipt from, an authorised person in the course of his duties or from an authorised ticket machine is excepted from the provisions of Byelaw 22(1)

23. Fares offences committed on behalf of another person

- (1) No person shall buy a ticket on behalf of another intending to enable that other person to travel without the correct fare having been paid.
- (2) No person shall transfer or procure a ticket on behalf of another intending to enable that other person to travel without having paid the correct fare.

24. Concessions

- (1) In connection with any scheme for the provision of concessionary travel on any tram service, no person shall: -
 - (a) make use of any concession provided for by such scheme except to the extent and for such time as he may be entitled to do so, subject to the conditions of the scheme; or
 - (b) (being a person entitled to make use of any such concession) obtain the use of such concession for and on behalf of any other person.

- (2) Where fares for journeys on any tram service vary dependent upon time at which the ticket therefore is purchased, no person shall make use of any ticket purchased at reduced fare outside any time constraints applicable thereto except to the extent authorised by the Conditions of Travel

ENFORCEMENT

25. Proof of identification

Any person reasonably suspected by an authorised person of breaching or attempting to contravene any of these Byelaws shall upon being represented by any authorised person give to such authorised person his name and address.

26. Offences and level of fines

Any person who breaches any of these Byelaws shall be liable for every offence to a penalty not exceeding level 3 on the standard scale.

27. Removal of persons

- (a) Any person who is reasonably believed by an authorised person to be in breach of any of these Byelaws shall leave Tramlink Property or (where the person is in occupation of the same) such other part of the Tramlink System immediately if asked to do so by an authorised person.
- (b) Any person who is reasonably believed by an authorised person to be in breach of any of these Byelaws who fails to desist or leave when asked to do so by an authorised person may be removed from Tramlink Property or such other part of the Tramlink System by an authorised person using reasonable force. This right of removal is in addition to the imposition of any penalty for the breach of these Byelaws.
- (c) No person shall fail to carry out the instructions of an authorised person acting in accordance with powers given by these Byelaws or any other enactment.

Miscellaneous

28. Notices

No person shall be subject to any penalty for breach of any of the Byelaws by disobeying a notice unless it is proved to the satisfaction of the Court before whom the complaint is laid that the notice is referred to in the particular Byelaw was displayed.

29. Rights over Streets

Where any part of the Tramlink System is situated within a street over which the public have a right of passage, nothing in these Byelaws shall be taken to restrict such right of passage.

30. Attempts

Any person who attempts to breach any of the Byelaws numbered 5, 10, 11, 12, 14(1), 20, 21, 22(1) or 24 shall be liable to the same penalty as given above for breach of that Byelaw.

31. Breaches by authorised persons

An authorised person acting in the course of his duties shall not be liable for breach of any of the Byelaws numbered 3, 7(2)(a), (b), (d), 10, 14, 15, 19 and 21.

These Byelaws will come into operation in accordance with the provisions of section 67 of the Transport Act 1962 (as applied to the Tramlink System by Section 46 of the Croydon Tramlink Act 1994)

The COMMON SEAL of TRAMTRACK CROYDON LIMITED was hereunto affixed in the presence of

Secretary:

Director:

On the day of 200

The Secretary of State for the Environment, Transport and Regions hereby confirms the above Byelaws and fixes the day of as the date the Byelaws will come into operation

Signed by authority of the Secretary of State for the Environment, Transport and Regions on

1. The Secretary of State for the Environment, Transport and Regions hereby confirms the attached Byelaws made by Tramtrack Croydon Limited on 15 December 1999 with the modifications set out below and fixes the 13th day of April 2000 as the date on which the modified Byelaws will come into operation.
2. The modifications are:-
 - (a) in the Preamble, first paragraph beneath the heading 'Travel and Fares', line 4, after "Centre" insert "currently situated";
 - (b) in Byelaw 1, paragraph (a) in the definition of Tramlink Information Centre, after "Shop" insert "currently situated" and after "Croydon" insert "and includes any address to which the Tramlink Information Centre is relocated";
 - (c) in Byelaw 6, line 3, after "person" insert "on Tramlink Property";
 - (d) in Byelaw 11, paragraph 4, before "open" insert-
"(save where necessary in order to facilitate an emergency evacuation)";
 - (e) in Byelaw 12, paragraph (4) (a), after "erect" insert "demolish or dismantle";
 - (f) in Byelaw 12, paragraph (5), line 2, after "erected" insert "demolished or dismantled";
 - (g) in Byelaw 12, after paragraph (5) insert: -
"(6) No statutory undertaker acting pursuant to their statutory power or their duly authorised employees or contractors acting in the course of their duties and pursuant to the undertaker's statutory powers shall be liable for any breach of Byelaw 12(1), (2) or (4) where: -
 - (a) they are attending to an emergency and it is not reasonably practicable to avoid the breach in order to deal with the emergency;
or
 - (b) in the case of any water or sewerage undertaker: -
 - (i) they are carrying out works pursuant to requirements imposed on the undertaker by the Director General of Water Services pursuant to the undertaker's appointment made under Part II of the Water Industry Act 1991;
 - (ii) they are carrying out "urgent works" as defined in paragraph 5.3.3 (b) of the "Code of Practice for the Co-ordination of Street Works and Works for Road Related Purposes and Related Matters" published by the Department of Transport in November 1992,

and in each case it is not reasonably practicable to avoid the breach in order to carry out the works; or

- (c) they are carrying out works with the written consent of Tramtrack Croydon Limited provided that such work are carried out in all respects in accordance with the terms of such consent.
- (7) Before commencing any works encompassed Byelaw 12(6) above the undertaker in question shall give notice to the person operating the Tramlink Control Booth of the intention to carry out such works.”;
- (h) in Byelaw 13, paragraph (1), line 2 after “notice” insert “to any person” and after “near” insert “or adjacent to any part”; and
- (i) in Byelaw 23, paragraph (2) delete “without having paid the correct fare” and “insert “without the correct fare having been paid”.

Signed by authority of the Secretary of State for the Environment Transport and the Regions on the 7th day of April 2000.

Beth Ann Bostock
A Senior Civil Servant in the Department for the Environment Transport and the Regions.